

Reservations and ticket purchases must be made from the Official Exhibition Website <https://meiho2020.jp> (Japanese only). The following is a translation of its ticket-related contents. (Some repetitive or inapplicable content has been omitted for clarity.) If you cannot use the Japanese website, please see the VISITORS UNABLE TO MAKE ONLINE RESERVATIONS section below.

<https://meiho2020.jp/ticket.html>

## HOW TO RESERVE AND PURCHASE TICKETS TO THE SPECIAL EXHIBITION TREASURES FROM THE IMPERIAL PALACE

For this special exhibition, the Kyoto National Museum has introduced an online advanced reservation system (Timed Entry Tickets) to prevent the spread of the coronavirus. Please purchase a "Timed Entry Ticket + Admission Ticket Set" online before coming to the museum.

Reservations for Timed Entry tickets are divided into the first and second halves of the exhibition.

Part I: October 10th (Sat.) to November 1st (Sun.)  
(Online reservations begin September 25, 10:00 am)

Part II: November 3 (Tuesday / holiday) to November 23 (Monday / holiday)  
(Online reservations begin October 20, 10:00 am)

Rotation lists and schedule are available in Japanese on the exhibition website.

To alleviate congestion, timed entry admissions are divided into 30-minute time slots, with a limited number of visitors per slot. Visitors must enter within their reserved time slot.

Please note that all visitors must reserve a timed entry ticket online, even those holding admission tickets and those eligible for free admission.

Tickets can be purchased and/or reserved for up to 15 minutes after the entry time of each time slot.

If you have difficulties making reservations online, please scroll down this page to see the guide for "Visitors Unable to Make Online Reservations."

We appreciate your understanding and cooperation.

# HOW TO PURCHASE A "TIMED ENTRY TICKET + MUSEUM ADMISSION TICKET SET"

(For visitors who do not already have tickets and who are not eligible for free admission)

| Admission Fees | Adult     | University Student | High School Student |
|----------------|-----------|--------------------|---------------------|
| General        | 1,800 yen | 1,200 yen          | 700 yen             |
| Campus Members | 1,600 yen | 700 yen            | 200 yen             |

\*Campus Members (including faculty members) should purchase a "Timed Entry Ticket + Campus Members Admission Ticket Set." Campus Members is limited to faculty, staff, and students from member schools.

\*Students must show ID at entrance

## NOTES

- \* There are no advance tickets or group tickets.
- \* There are no discounts other than Campus Members.
- \* Up to 4 tickets can be purchased / reserved at one time.
- \* No admissions other than during designated time slots.
- \* Even within your designated timed entry slot, you may have to wait to enter the museum if there is congestion in the galleries.
- \* Tickets can be purchased only by credit card or d-payment. If you have difficulty with credit card payment or d-payment, please scroll down this page to see the guide for "Visitors Unable to Make Online Reservations."
- \* No re-entry after leaving the museum or visiting the museum café or South Gate museum shop.

## CANCELLATIONS / CHANGES

- \* Cancellation is not possible after purchase.
  - \* If you wish to change your timed entry reservation to a time before the original reservation, you must make the change on line by 15:00 the day before your new reservation time.
- To postpone your timed entry reservation to a time after the original reservation, you must make changes by 15:00 the day before the original reservation.

## RESERVATIONS FOR "TIMED ENTRY TICKETS" ONLY

(For visitors who already have museum admission tickets or who are eligible for free admission)

Visitors holding museum admission tickets or who are eligible for free admission still must reserve a "Timed Entry Ticket" for each person in their party. Please present your student ID, disability certificate, etc. when you enter the museum. Since the number of slots for each time frame is limited, please refrain from reserving multiple slots.

We appreciate your understanding and cooperation.

- Junior High School Students and Younger
- Persons with Disabilities and One Caregiver
- Seifukai Member
- Special Supporters and Supporting Members of the National Institutes for Cultural Heritage

\* For this exhibition, the above are the only categories of visitors eligible for free admission.

## NOTES

\*Up to 2 Timed Entry Tickets can be reserved per person at a time.

\*Please refrain from visiting the museum outside the designated time.

\* Even within your designated timed entry slot, you may have to wait to enter the museum if there is congestion in the galleries.

\* No re-entry after leaving the museum or visiting the museum café or South Gate museum shop.

## CANCELLATIONS / CHANGES

\* Cancellation is not possible after purchase.

\* If you wish to change your timed entry reservation to a time before the original reservation, you must make the change on line by 15:00 the day before your new reservation time.

To postpone your timed entry reservation to a time after the original reservation, you must make changes by 15:00 the day before the original reservation.

## VISITORS UNABLE TO MAKE ONLINE RESERVATIONS

For those unable to make online reservations, there will be a limited number of same-day tickets available each day at the museum's South Gate. These will be distributed on a first-come, first-served basis. Only one ticket will be distributed per visitor. Same-day ticket sales and reservations will end when tickets run out for that day. Same-day tickets are spaced into Timed Entry slots that are 30 minutes apart, so visitors may have to wait for entry into the museum.